

The system for success – the Groz-Beckert service package

Groz-Beckert offers service packages tailored to the requirements of the individual customer as the ideal support for the cleaning, drawing-in, warp-tying, and weaving areas. Learn more about the options Groz-Beckert offers.



Represented in all major markets

Customer service is important to us. This includes not only telephone support and qualified employees, but also individual application consulting and training programmes tailored to the customer.

Machine assembly, maintenance work, customer services or commissioning - Groz-Beckert has a global presence and strives to deliver optimal services on site.

Upon request, service technicians can be individually assigned to answer your questions and to find solutions. In addition, service visits can be coordinated by several customers in order to reduce costs for the individual customer.



Laboratory service

Spare parts supply

Thanks to the global service technician presence and local spare parts warehouses, fast delivery and high availability of original Groz-Beckert spare parts is assured at all times. The very high standards to which Groz-Beckert products and spare parts are manufactured ensure that quality is consistent. This allows the customer to be at their most competitive through maximum machine efficiency and fabric quality.



KnotMaster modular system

Machine maintenance

Groz-Beckert machines are designed for simple and user friendly operation. As a result, the customer can perform normal maintenance and service work on their own. This leads to reduced downtime and makes the customer more independent and efficient.

Application analysis

Experienced Groz-Beckert application technicians provide individual consulting and support to customers in order to help them select the best machine for the application. This includes needs assessments, machine specifications, textile analyses and yarn tests. This individual support improves the customer's efficiency and competitive advantage.



Application consulting

Test laboratory and training centre

Tests, individual training programmes and consulting sessions tailored to the customer's needs can be provided in the technical centre at the Groz-Beckert Technology and Development Center (TEZ). You can book training courses on the topic of weaving at any time through the "Groz-Beckert Academy".

Learn more about the world of Groz-Beckert:
www.groz-beckert.com

Service makes the difference

Specially trained experts are available to you around the world.

Groz-Beckert offers:

- Installation
- After sales service
- Maintenance and training services